

**ICSQ 09 (International Conference on Software Quality 2009)**  
(As of 7.27.09)

**Pre-conference Tutorials: Monday, November 9, 2009**  
**Conference: Tuesday-Wednesday, November 10-11, 2009**  
**Hilton Chicago/Northbrook – Northbrook, IL**

**Hotel:**

Hilton Chicago/Northbrook  
2855 North Milwaukee Avenue  
Northbrook, IL 60062-6103  
Phone: 847/480-7500 800/445-8667  
Fax: 847/480-0827

Please identify yourself as an attendee of the **ASQ ICSQ 09** or on-line at the special web site link located under the **LOCATION INFORMATION** tab on the home page (<http://www.asq-icsq.org> )

**RATES:** \$129 single/double occupancy plus 11% state and local sales taxes per room, per night (subject to change); reservations will be accepted with a credit card guarantee **NOTE:** No additional fees or service charges are to be added to the above rate. In the event that you are charged for additional fees/service charges (other than early check out charges), please contact an ASQ staff member on-site prior to hotel check out to assist you. **RESERVATIONS MUST BE MADE BY Friday, October 23, 2009.**

Check-in: 3:00 pm check-out: Noon.

**CANCELLATION:** reservations must be cancelled by 3:00 p.m. Eastern Standard Time, **24 hours prior to the day of arrival** in order to avoid a cancellation fee of one night.

**HOTEL/RATE AVAILABILITY:** The above rate is guaranteed until either 1) the contracted block of rooms has been filled or, 2) if reservations are made before **Friday, October 23, 2009**, whichever occurs first.

**INTERNET RESERVATIONS:** Please note that when making hotel reservations with internet booking companies, all reservations must be prepaid and are non-refundable. Further, ASQ and the Hilton Chicago/Northbrook cannot assist in changing rates and/or gaining refunds.

**AIRPORT INFORMATION**

**O'Hare International Airport (ORD)**

Web site: [www.flychicago.com](http://www.flychicago.com)

**Location from Hotel:** approximately 12 miles

**Airlines:** Aer Lingus, Aero Mexico, Air Canada, Air Canada/Jazz, Air France, Air India, Air Jamaica, Air One, Alaska Air, Alitalia, All Nipon, American/American Eagle, America West, Asiana Airlines, Austrian Airlines, British Airway, BMI, British Midland, Cayman Airways, Continental, Delta, Japan Airlines (JAL), Jet Blue, KLM, Royal Dutch, Korean Air, LOT, Polis Airlines, Lufthansa, Mexican, Northwest, Royal Jordanian, Scandinavian Airlines (SAS), Spirit Airlines, SWISS, TACA Airlines, Ted, Turkish Airlines, United/United Express, US Airways, USA 3000, and Virgin Atlantic

**Shuttle Information:** there is no shuttle transportation from the airport to the hotel

**Cab Information:** \$30 one way – prices subject to change (as of 12/08)